



Instructions to upload Attestation of Compliance / Nil CC Self-Declaration

When you receive an email notifying you that a new case has been created in the [IATA portal](#) kindly asking you to provide proof that your agency is in compliance with PCI DSS standards you have to follow 4 simple steps.

1. Go to the [IATA portal](#) and login with your credentials.
2. Go to the case with subject "PCI DSS Compliant". It should be under "My recent cases" in the "Home" tab. In case you can't find it there, you can copy the case number contained in the email and use the "Search" box.

Customer Portal | Home | Contact Support | Resources | Services | Company Administration | Language | User Profile

Home | Search

My Recent Cases

My Open Cases **19** | Cases requiring my feedback **0** | My Company open cases **19**

Case Number	Type of case	Subject	Country/Territory concerned	Created Date	Status
085280350		PCI DSS Compliant - Example Agency	Germany	2/28/2018 6:46 PM	Open

Administrative tasks

- Users: Pending approvals **0**
- Access to services: Pending approvals **0**

My Notifications

3. Click on "Attach File"

Account Name: Example Agency
Contact Name: Example Contact
Additional Recipients: Add additional recipients

Attachments

Attach File

Action	Review Status	File Name
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4. Click on "Choose File" and attach a copy of the PCI DSS certificate your agency holds.

Additional Supporting Files Choose File No file chosen
You can upload additional files to support your accreditation application or notice of change at any time.